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HCA Hospice Announces 2025 Milestones and Outlines Strategic Plans to Strengthen Palliative Care

Organisation expands impact across home and day hospice, paediatric care and bereavement support, while preparing to meet rising national demand for end-of-life care at home



SINGAPORE, 22 DEC 2025 – [HCA Hospice](#) released its year-end review for 2025 today, showcasing significant progress in enhancing home palliative care and supporting families through the final chapter of life. Alongside these achievements, HCA announced its strategic plans for 2026, aligned with the National Strategy for Palliative Care, which aims for a 50% increase in home palliative care capacity to fulfil patients' wishes of spending their final days at home.



In 2025, community support for HCA remained strong. Through their annual fundraising event, the [Walk With Me Charity Walkathon](#), the organisation raised \$582,743.61 and engaged 1,800 participants. These funds would help sustain critical programmes, allowing HCA to care for close to 300 patients and their families throughout the entire final chapter of life. **HCA CEO Dr Tan Boon Heon** shared: *“For decades, HCA has been committed to journeying with patients throughout the final chapter of life, bringing comfort and dignity to them and their families. This journey continues every single day, and the community's support enables us to reach more people and create more good days.”*

Throughout the year, HCA deepened efforts to redefine the end-of-life experience through its 3D Model of Care at Oasis day hospices. This model is centred on dignity, diversity and development and aims to empower patients to keep learning, growing and engaging meaningfully despite their illnesses. HCA has 2 day hospices – Oasis@Outram at Outram Community Hospital and Oasis@Woodlands at Marsiling Drive – which have purpose-built facilities and curated activities to ensure patients are able to maintain autonomy and purpose even in the final chapter of life. Oasis@Outram offers facilities such as an open bar, hair salon and movie theatre and also activities which include light exercises and physiotherapy, music therapy, art and craft sessions, pet-assisted therapy and outings to places of interest. 2026 marks the day hospice's fifth year of operations, and as part of its efforts to introduce new services, HCA will unveil a new physiotherapy room to further enhance the care and well-being of its patients.

As the pioneer of the Compassionate Discharge (ComD) framework, HCA developed the national framework, which has been adapted and standardised across hospitals nationwide. With [77% of Singaporeans preferring to die at home](#), but only 1 in 4 get to do so, ComD plays a vital national role. Starting with a pilot initiative, HCA has taken the lead in rolling out the ComD initiative nationwide, forging partnerships with restructured hospitals to ensure more patients can pass away in the comfort of home. It remains the only organisation offering 24/7 ComD support, including weekends and public holidays, and facilitated 456 ComDs, including 69 weekend cases in FY2024.

In 2024, 87,200 Singaporeans aged 65 and above live alone at home with minimal social support. HCA's efforts extended to these seniors to ensure that their wishes to die at home are honoured. From 2024 to 2025, HCA tapped into their extensive partner network, enabling this group of patients to receive the necessary support from the community to return and remain at home.

HCA further expanded bereavement support through HCA CAREs (Connecting And Remembering Experiences with you) and Project Kindle, which supports up to 150 children under 18 annually as they navigate grief. Recognising that grief – while universal – is a unique journey for all, both initiatives move beyond the standard bereavement programme to one that is personalised to meet each individual's distinct needs. Star PALS (Paediatric Advanced Life



Support), Singapore's only home paediatric palliative care service, continued to care for children and youths with life-limiting conditions, supported by Medi Minders, trained volunteers who can manage basic nursing care needs, thereby offering respite to caregivers.

In 2025, HCA advanced a refreshed home hospice care model that strengthened team resilience and improved the timeliness of care. From Q1 2024 to Q1 2025, this Evolving Model of Care helped HCA achieve a 32% increase in patient load, a 24% increase in home visits, and improved timeliness, with 82% of high-need patients reviewed on time between May and October 2025. These advancements support the organisation's interim goal of increasing patient volume by 400 by 2027.

As part of its strategic plans for 2026, HCA will strengthen and scale its care model in alignment with the National Strategy for Palliative Care's goal of a 50% increase in home palliative care capacity, ensuring more patients can fulfil their wish of spending their final days at home. This transformation includes continuously expanding from purely patient-centred to fully family-focused care, adopting a team-based model that improves resilience and reach, and shifting from KPI-driven routines to needs-driven prioritisation.

Together, these changes will elevate care quality and ensure the organisation can meet growing national demand with compassion and sustainability. HCA remains committed to ensuring that every patient experiences comfort, dignity and compassion in life's final chapter, while supporting families through grief and beyond.

About HCA Hospice

HCA Hospice journeys alongside patients and families, offering compassionate care that extends beyond medical support to include psychosocial and bereavement services.

We create good days because every life should be celebrated, even at its end. Our patient-centred and family-focused model of care advocates dignity, diversity, and development for all individuals.

All of HCA's services are provided at no charge, and supported by the generosity of the community. Join us in Creating Good Days at www.hca.org.sg.