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HCA Day Hospice Reopens Following Major Fire

HCA's Day Hospice has officially reopened following a devastating fire on 5 January 2021, that damaged most of its main office and left the Day Hospice nonoperational.

It took a month of clean-up and restoration efforts before the Day Hospice was fully operational again, decked out with cheery Lunar New Year decorations to welcome our patients.

"For most of our patients, the Day Hospice is like their second home and they are all elated to be back," Ms Angeline Wee, CEO of HCA Hospice Care, says. "We are very happy to be able to resume our Day Hospice service at the HCA HQ."

"I am so happy to be back at the HCA Day Hospice, to be among the company of my friends and the warm and friendly staff and volunteers. When the Day Hospice was temporarily closed for cleaning after the fire, I had to spend my days at home and I missed everyone terribly. I wanted to know how my friends and the staff were doing and I missed all the activities we usually have at HCA," shared Mdm Loh Yeow Leng, 99, our oldest patient at the HCA Day Hospice. "I am so delighted to be back and I look forward to every visit."

Meanwhile, the HCA Day Hospice also welcomed a new corporate supporter, KARL STORZ Endoscopy Singapore, the first corporate guests it hosted since the reopening. Apart from visiting HCA's Day Hospice for the first time, the global manufacturer and distributor of medical instruments also came bearing a generous gift – in the form of a \$150,000 donation.

The donation is the first major gift made by the company in Singapore, after learning about HCA's work through a supporter who had participated in HCA's fundraising events previously.

Along with the cheque presentation on 8 February, the KARL STORZ team also prepared teatime snacks, mandarin oranges and red packets for HCA's Day Hospice patients, bringing festive cheer ahead of the Year of the Ox. The new volunteers also helped out in cleaning and disinfecting the Day Hospice after the patients had left for the day.

"We are a family-owned business and – like HCA – we are also in the line of serving patients and their loved ones," Ms Anna Fritz, General Manager of KARL STORZ Endoscopy Singapore says. "We chose HCA as our beneficiary as its organisational values are very much aligned with ours."

"It has been a difficult period for us, with the ongoing COVID-19 pandemic and the recent fire," Ms Wee says. "We greatly appreciate KARL STORZ's support and we look forward to partnering KARL STORZ in future volunteering activities and events."



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ABOUT HCA HOSPICE CARE

HCA Hospice Care (HCA) is Singapore's largest home hospice provider and has been a registered charity since 1989. The organisation provides comfort and support to patients with life-limiting illnesses regardless of age, religion, ethnicity, nationality and financial status.

HCA's core service, home hospice care, is provided at no charge to over 3,000 patients annually. Besides medical care for patients, this service also entails psychosocial support for patients and caregivers. A 24/7 hotline ensures help is available round-the-clock.

HCA is a NCSS Centre of Specialisation for palliative care, and conducts palliative care training for its patients' caregivers. Its other services and programmes include day hospice care, paediatric palliative care (Star PALS), bereavement support, and outreach programmes such as the Young Caregivers Programme.

Find out more at www.hca.org.sg.