

## HCA HOSPICE CARE

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### VISION

**“Centre of Excellence for Hospice Home Care”**

### SERVICE MODEL

- Hospice care
- Public Education
- Supports & Trains Caregivers

### CLIENT TYPE

No of Clients Served	YE 2011	YE 2010
Patients (Hospice Home Care)	3,249	3,475
Patients (Hospice Day Care)	270	243
Family & Caregivers trained	557	564

### PROGRAMMES

- Provides hospice care in patients' homes and runs a hospice day care centre.
- Trains caregivers to care for their loved ones in their final days and provide them with psycho-social support (e.g. counselling, bereavement support).
- Raise public awareness about hospice care through student workshops that teach the young how to care for their loved ones who have life limiting illnesses.

### FINANCE

Year	YE 2011	YE 2010
Income (\$'000)	5,929	5,477
Expense (\$'000)	4,936	4,559
Surplus/Deficit (\$'000)	992	918
Surplus % of Expense	20%	20%
Reserve Ratio <sup>a</sup>	26 months	25 months
Charitable Expense %	Ratio not reported. See charity's financial statements for detailed activity expense.	

### GOVERNANCE/LEADERSHIP

### ORGANISATION

<b>Chairman</b>	Dr Seet Ai Mee	<b>Registered Charity</b>	Yes
<b>Chairman Tenure</b>	2003 – Present <sup>b, c</sup>	<b>Registered IPC</b>	Yes
<b>Board Size</b>	17	<b>Sector</b>	Health
<b>CEO/ED Name</b>	Dr R. Akhileswaran	<b>Regulator</b>	MOH
<b>No of Employees</b>	61 <sup>d</sup>	<b>No of Years Operation</b>	22
<b>Salary Info Disclosure</b>	Yes	<b>Recognition/ Endorsement</b>	<ul style="list-style-type: none"> <li>• Centre of Specialization in palliative care (2008)</li> <li>• Appointed by NCSS to run palliative caregiver training (2004).</li> </ul>

<sup>a</sup> This is calculated using the formula: total reserve ÷ total expense.

<sup>b</sup> The frequency of council elections was changed from biennial to annual in 2006. Dr. Seet was re-elected as President since 2003.

<sup>c, d</sup> Based on verbal update by HCA in November 2011.

### IMPORTANT NOTICE

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